

## Terms and Conditions – 2024 Residential (Gap 4, 5, 6, 10 & 12 week) Winter Courses

### 1. Acceptance of the terms and conditions

- a) Upon completion of the booking form either offline or online, you accept these Terms and Conditions of the booking.
- b) Your booking form is to be accompanied by a minimum £500 non-refundable, non-transferable deposit.

### 2. Payment.

The payment structure for the winter residential courses is as follows. Once paid a deposit, instalment or balance is non-refundable. Once a deadline is passed you will be liable for an instalment payment whether you attend the course or not. Please note that if you make a booking after an instalment deadline has passed, you will immediately be liable for all instalment payments due up to your booking date.

- a) Initial deposit, to be paid on application - £500
- b) Second instalment, to be paid by 30/07/2023 - £2000
- c) Third instalment, to be paid by 30/09/2023 - £2500 for 5, 6, 8, 10 & 12 week courses, not applicable for 4 week courses.
- d) Balance, to be paid by 15/11/2023 – cost determined by the type of course booked. See your members area for details. [www.icesi.org/members](http://www.icesi.org/members)
- e) If you arrive at resort, having not paid the balance, as detailed on your invoice for your course, you will NOT be accepted on to the course. You will remain liable for all outstanding balances.

### 3. Cancellations

In the event that you cancel your course booking, the following conditions will strictly apply

- a) If you cancel at any stage following making a booking, you will forfeit the deposit.
- b) Once a course is confirmed, you will be sent a welcome pack and an invoice for the second instalment which is payable immediately. If you cancel after this period, you will forfeit the second instalment.
- c) On 30/09/2023 you will be liable for the third instalment. If you cancel after this period, you will forfeit the third instalment.
- d) On 15/11/2023 you will be liable for the balance. If you cancel after this period, you will forfeit the entire cost of the course.
- e) If you book once any of these deadlines have passed, you will be immediately liable for any payments up to these deadlines.
- f) If you decide to cancel your booking, cancellation will not be effective until received in writing at the ICE Office by fax, email or letter. Verbal instructions to cancel are not acceptable and will not be acted upon by the ICE Office.

### 4. Administration

- a) All course invoices and resources will be sent to the address supplied on your booking form.
- b) It is your responsibility to keep the ICE office informed of any change of address after booking on to a course. This must be confirmed in writing by fax, email or letter to the ICE office.

5. If ICE decides to cancel your course, ICE will reimburse you where necessary and appropriate.

6. ICE reserves the right to remove you from the course if:-

- a) you are found to exhibit behavior which is deemed to be inappropriate, unprofessional and/or detrimental to ICE and BASI;
- b) you are found to be under the influence of alcohol, drugs or addictive substances, during course contact time.

7. ICE will not be liable for any physical or financial hardship which may be incurred whilst attending an ICE course.

8. All students must be insured for their course.

9. No monies will be refunded by ICE in the event of an injury sustained either before, or whilst participating, in the course, where injury leads to curtailment of the course; in this instance, it is necessary to make an insurance claim\*.

10. ICE reserves the right to refuse training to any applicant who, in the opinion of ICE:

- a) does not meet, or is not likely to meet, the minimum standard for the appropriate grade.
- b) is unsuitable for Snowsport Instructor training.

11. In the event that an applicant is refused training on the basis of paragraphs 6 or 10, no monies will be refunded.

12. In the event that weather conditions or other circumstances beyond the control of ICE force the cancellation of a training session during a course, ICE shall not be liable to refund or re-schedule the session.

13. You agree, that except for death or personal injury arising through the negligence of ICE, ICE shall not be liable for any loss or damage arising whether in respect of death, bodily injury, illness suffered or loss, costs or damages or expenses incurred.

14. In the event of currency fluctuations between Sterling and the Euro, ICE reserve the right to alter the pricing of courses after they have been initially advertised and after bookings have been made if necessary.

15. Anyone who completes a booking form, to apply to attend an ICE course, is agreeing to abide by these aforementioned conditions.



## Terms and Conditions – 2023/2024 Independent Courses

### 1. Acceptance of the terms and conditions

- a) An independent course is defined as a BASI Level 1, BASI Level 2 or Masterclass Performance Course, where an accommodation package and liftpass is not part of the course.
- b) Upon completion of the booking form either offline or online, you accept these Terms and Conditions of the booking.
- c) Your booking form is to be accompanied by a minimum £150 non-refundable, non-transferable deposit for BASI courses  
OR  
The full cost of the course for Masterclass courses.

### 2. Payment.

The payment structure for independent courses is as follows. Once paid, a deposit, instalment or balance is non-refundable. Once a deadline is passed you will be liable for an instalment payment whether you attend the course or not. Please note that if you make a booking after an instalment deadline has passed, you will immediately be liable for all instalment payments due up to your booking date.

- a) Initial deposit, to be paid on application:  
£150 for BASI courses plus membership fees where applicable  
OR  
Full cost for Masterclass courses.
- b) Balance for BASI courses to be paid within 10 days of receiving course confirmation and related invoice – amount determined by course cost.
- c) If you arrive at resort, having not paid the balance, as detailed on your invoice for your course, you will NOT be accepted on to the course. You will remain liable for all outstanding balances.

### 3. Cancellations

In the event that you cancel your course booking, the following conditions will strictly apply

- a) If you cancel at any stage following making a booking, you will forfeit:  
The deposit if booked on a BASI course  
OR  
The full cost of the course if booked on a Masterclass course.
- b) Once a BASI course is confirmed, you will be sent a confirmation email and an invoice for the balance payment which is payable immediately. If you cancel after this period, you will forfeit the balance.
- c) Non-payment of the balance within the stated deadline may lead to your place being given to somebody else. In the event of this happening, you will still be liable for the balance on a course and your credit card may be debited to the amount of the balance.
- d) Non-payment of the balance may also render you unable to book ICE or BASI course in the future.
- e) If you decide to cancel your booking, cancellation will not be effective until received in writing at the ICE Office by fax, email or letter. Verbal instructions to cancel are not acceptable and will not be acted upon by the ICE Office.

### 4. Administration

- a) All course invoices and resources will be sent via email to the address supplied on the booking form.

### 5. Course Confirmation

- a) Confirmation of your place on the course will be communicated by email from the ICE office. It is important that you do not book flights or accommodation before receiving this communication. ICE is not responsible for any costs incurred for any third party services purchased.
- b) If ICE decides to cancel your course, ICE will reimburse you where necessary and appropriate.

### 6. ICE reserves the right to remove you from the course if:-

- a) you are found to exhibit behavior which is deemed to be inappropriate, unprofessional and/or detrimental to ICE and BASI;
- b) you are found to be under the influence of alcohol, drugs or addictive substances, during course contact time.

### 7. ICE will not be liable for any physical or financial hardship which may be incurred whilst attending an ICE course.

### 8. All students must be insured for their course.

### 9. No monies will be refunded by ICE in the event of an injury sustained either before, or whilst participating, in the course, where injury leads to curtailment of the course; in this instance, it is necessary to make an insurance claim\*.

### 10. ICE reserves the right to refuse training to any applicant who, in the opinion of ICE:

- a) does not meet, or is not likely to meet, the minimum standard for the appropriate grade.
- b) is unsuitable for Snowsport Instructor training.

### 11. In the event that an applicant is refused training on the basis of paragraph 6 or 10, no monies will be refunded.

### 12. In the event that weather conditions or other circumstances beyond the control of ICE force the cancellation of a training session during a course, ICE shall not be liable to refund or re-schedule the session.

### 13. You agree, that except for death or personal injury arising through the negligence of ICE, ICE shall not be liable for any loss or damage arising whether in respect of death, bodily injury, illness suffered or loss, costs or damages or expenses incurred.

### 14. In the event of currency fluctuations between Sterling and the Euro, ICE reserve the right to alter the pricing of courses after they have been initially advertised and after bookings have been made if necessary.

### 15. Anyone who completes a booking form, to apply to attend an ICE course, is agreeing to abide by these aforementioned conditions.



## \* Wintersports Travel Insurance

It is a condition of booking with us that you and your party obtain suitable wintersports travel insurance, from a reputable provider, which must at least include the following:

- Emergency Medical Expenses including amongst other costs; mountain rescue, ambulance charges and repatriation.
- Cancellation of your trip or Curtailment; cutting it short.
- Personal Liability to include, amongst other liabilities; damage caused by your negligence and that of your party to the property in which you are staying and may not include a clause which restricts actions being taken by a travelling companion other than family, and must include contractual liability of the party leader for the actions of your party.
- Travel and transfer delays which must include amongst other costs; additional costs incurred in the event of a delay.
- The policy must include the activities you are likely to do and in particular off piste skiing with or without a guide (it is possible to ski off piste inadvertently).
- The policy must cover the period from the date of booking to the last day of your trip and may not have a clause allowing the insurer to cancel except in unusual circumstances e.g. fraud and misrepresentation, nor may it hold requirements that we must pay you (a refund or completion) in the event that we are unable to provide your trip due to circumstances outside our control. These booking conditions contain an exclusion in respect of force majeure and accordingly to reiterate it is your responsibility to obtain insurance for these risks.
- There are other sections to wintersports travel Insurance such as baggage, legal expenses, personal accident and so on.

In the event that you fail to obtain suitable Wintersports Insurance we shall not be liable for any costs incurred or claims made against us due to your failure to comply with this term.

Our house broker MPI should be considered for whom we are an affiliate and contact information is available on our website and will be referred to in your booking confirmation.

